

# C((🔔))MMUNITY TRIGGER



If you have reported Anti-Social Behaviour and you feel that no action has been taken tell us about it under the Community Trigger.

## Criteria for a Community Trigger:

If a person has reported three separate incidents of anti-social behaviour relating to the same problem in the past six months to the Council, Police or landlord, the problem persists because of no or an inadequate response from agencies and the victim feels ignored by agencies.

OR

A person reports one incident or crime motivated by hate (due to race, religion, disability, sexual orientation, transgender identity, age, sex, marriage/civil partnership and pregnancy or maternity) in the last six months. The problem persists because of no or an inadequate response from agencies and the victim feels ignored by agencies.

OR

At least five people have made reports about the same problem of anti-social behaviour in the past six months to the Council, Police or landlord. The problem persists because of no or an inadequate response from agencies and the victims feels ignored by agencies. In any other situation, the local agencies may take into account the persistence, harm or potential harm caused by the anti-social behaviour or the adequacy of the response from agencies.

Contact us with your name and contact details via:

The trigger is not a complaints process. If you are unhappy with a service you have received, please use the complaints process.



By phone: 101



By Email:

community.trigger@  
durham.pnn.police.uk